

**Gateshead Place Plan Priority / Enabler:**  
**Priority 1: Giving Children and Young People the Best Start in Life**

**System Sponsor(s):** Sangeetha Bommisetty / Dawn Robson

**Lead Officer(s):** Catherine Horn

<b>Objectives:</b>	<p><b>Objective 1:</b> Improve inclusion and participation of CYP in their communities with a particular focus on the SEND population.</p> <p><b>Objective 2:</b> Improve Children and Young Peoples Mental Health.</p> <p><b>Objective 3:</b> Address waits for SALT as well improving the offer for CYP and their families through upskilling the workforce and developing a joint approach for community-based support which is an integrated offer as part of the Family Hub development.</p> <p><b>Objective 4:</b> Develop an integrated offer for ASD pre and post diagnostic support.</p>
--------------------	---

**Goals (from Gateshead Place Plan)**

	Description of Goal: update October 2023	Where are you now?	What is the target?	When do you aim to get there?
<b>Goal 1</b>	System Engagement Plan in place with SMART targets - A mapping process is underway to identify	0	1	End March 2024

	any engagement plans in existence across the system.			
<b>Goal 2</b>	Improve access target for CYP MH Services	6985 contacts	7000 (Newcastle/Gateshead)	End Qtr 4 2024 Newcastle/Gateshead figures to be disaggregated.
<b>Goal 3</b>	Wait no longer than 18 weeks to treatment for SALT – KPI data	Baseline to be determined	To be determined	End March 2026
<b>Goal 4</b>	Establish 5 commissioned autism hubs across the borough	1	5	September 2023

### How key initiatives support Gateshead’s Health & Wellbeing Strategy ‘Good Jobs, Homes, Health & Friends’ and the NENC Integrated Care Strategy ‘Better health and wellbeing for all’

A key focus of our work will be enabling the most vulnerable Children and Young People in Gateshead to Thrive and live in their local Communities. This requires a joined-up system approach starting with prevention/increasing our co-production of services.

Of the 27,158 children and young people in education settings across Gateshead, 4,478 have a Special Educational Needs/Disability. We are ambitious for our young people with SEND to reach their full potential and we want to make Gateshead a place where children and young people and their families thrive. Inclusion underpins our core purpose, and we are committed to giving children and young people the best start in life. We aim for our children and young people to develop their independence and to transition to adulthood confident and enabled to lead productive lives.

Emotional mental health and wellbeing transformation is consistent with the aim of the Health & Wellbeing Strategy to enable all children, young people and adults to maximise their capabilities and have control over their lives. The programme recognises that positive

emotional health increases life expectancy, improves quality of life, increases economic participation, improves educational attainment and facilitates positive social relationships.

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
1	Conduct and evaluate a pilot focused on new mothers via the vulnerable parent pathway and the Family Nurse Partnership to promote confidence, and help to build self-esteem, and address the anxiety and fear felt by many pregnant woman and parents. Evaluation by the Local Clinical Research Network				X					<p><b>16/01/24</b> – S Pryke preparing to write up evaluation from the 3 pilot classes that have been run during 2023 (21 participants). The pilot included professionals across primary care, community midwives and family nurse partnership. The next steps are to deliver through the family hubs over the next 2 years to pilot on a wider footprint.</p>
2	Work with the Local Authority and system partners on the development of family hubs with a focus on improving support for new and expectant mothers				X					<p><b>03/10/23</b> – Family Hub steering group is established and meets on a regular basis. There are 6 hubs - Birtley, Blaydon, Deckham, Chowdene, Felling and Teams. The healthy relationships pathway is now live.</p> <p>An infant feeding co-ordinator post has also been recruited.</p> <p><b>01/12/23</b> – Gateshead are currently operating 8 sites under Family Hub branding and delivering elements of the Family Hub offer at a number of</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>VCS/locality locations. First phase of refurbishment works has been completed.</p> <p>Online Family Hub and Start for Life Offer was launched on 31/3/23.</p> <p>Birth registration appointments will be available from the Blaydon Winlaton site from Feb/March 2024.</p> <p>A total of 5 Parent/Carer Panel meetings have taken place since July 2023 with 9 participants. Panel Co-ordinator Eleanor Haley is in post.</p> <p>The Healthy Relationships Pathway includes specific provision for new and expectant parents, including Mellow Bumps and Incredible Years Babies programmes. This will be supplemented by new Triple P Baby e-learning licences from 15 January 2024, followed by the Triple P Baby programme later in 2024 when facilitator training has been completed.</p> <p>Family Hub Steering Group has been repurposed and is now the Early Help System and Prevention Board which will</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>encompass all of the preventative and early help work across the whole system.</p> <p>Infant feeding peer support posts have been recruited to and are all now in post, except one who commences in January 2024.</p> <p>2 Perinatal mental health peer support posts to support fathers and co-parents have been recruited to and are progressing through HR requirements. These 2 posts will be based in one of the family hubs but will work across Gateshead.</p> <p>Parent Outreach Workers who are based in family hubs have commenced Solihull Training.</p> <p>Community development workers are being recruited to via Edberts House, Young Women’s Outreach Project, St Chads, Dunston Family Church. The Jewish Community Council is also being funded to increase the support in the community for family hubs/start for life work through the Labriut staff. A room has</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>been re-purposed at the Bewick Centre to host maternity appointments.</p> <p>North East Young Dads and Lads are recruiting to posts to support young fathers in the start for life period particularly focusing on parent infant relationships.</p> <p>A communications campaign will start from January 2024 to raise the profile of the Hub offer among Gateshead families.</p>
3	Undertake a review of the Single Point of Access for CYP mental health services 'Getting Help' service which has been in operation since 2019, with an aim to evaluate the model and increase accessibility			X						<p><b>03/10/23</b> – Agreement from Exec that to address issues of waits and triage, SPA cannot be looked at in isolation, a system response is required.</p> <p>Joined up pathways across the system from children to transition and to adults is required.</p> <p>Mapping and INT Pilot will look to work with partners using an MDT approach and include commissioned and non-commissioned services in the East of the borough.</p> <p>Communication and training to be developed to address confusion in the</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>system being experienced by people, family/carers and professions.</p> <p>Pathway and MDT 2nd Stakeholder event 11/10/23 to look at what partners in the system do.</p> <p>Co Design with people, parent/carer and professions in November.</p> <p><b>01/12/23</b> – 3 partner sessions and Design Sprint session with Gateshead Cares have been completed, finalising recommendations and report to be presented to Gateshead Committee at place.</p> <p>Pilot MDT approach to be piloted in the East of borough as part of INT, and a 2nd pilot with the Early Years team school cluster project.</p> <p><b>15/01/24</b> – Recommendations presented to ICB committee and commitment agreed with partners to work on system wide CYP SPA – looking to begin this with the INT team in the East pilot, Edberts House.</p> <p><b>23/02/24</b> – Steering Group established – first meeting took place 21/02/24. Looking</p>



Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										to establish an independent Chair to offer positive challenge.
4	Embed Trauma Informed Practice through the newly established 'Trusting Hands' Team					X				<p><b>03/10/23</b> – Trusting Hands held a service launch on Tuesday 16<sup>th</sup> May 2023, the launch clashed with the joint HMI/DfE and CQC therefore a further event is planned for 18<sup>th</sup> October 2023.</p> <p><b>01/12/23</b> – 2<sup>nd</sup> launch event held and national conference learning event held in Nov. An evaluation research plan has been successful in its 2<sup>nd</sup> stage and the steering group is now moving to implementation phase.</p> <p><b>15/01/24</b> – The steering group has now moved to implementation phase and will begin to work more jointly with other partners across the system.</p> <p><b>23/02/24</b> – NIHR bid approved to examine the normalisation of trauma informed care in children's social care, led by Ruth McGovern.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
5	Review the crisis pathway for children and young people and codesign the pathway and alternative to crisis offer with our Gateshead children and young people				X					<p><b>3/10/23</b> – Review being undertaken within wider CYP transformation work which is identifying key issues in the system. Co-design work has commenced via Young Women's Outreach Project but further work is required particularly with young men. VCSE partners currently exploring opportunity to apply for DHSC funding to establish early intervention CYP mental health hub – insight from this work plus transformation meetings will be used to feed into the development of an Alternative to Crisis Offer.</p> <p><b>01/12/23</b> – Developing a crisis offer with partners from across the system to be shared with SMT on 14<sup>th</sup> Dec.</p> <p><b>15/01/24</b> – Potential to be discussed at SMT 18<sup>th</sup> Jan, this includes an all age offer and RCRP workstream.</p> <p><b>23/02/24</b> – Proposal has been developed for an all-age crisis pathway. To go through the Financial Controls process.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
6	Review and improve the offer for Mental Health Support Teams in Schools				X					<p><b>4/10/23</b> – Review being undertaken within wider CYP transformation work. In the interim, the RISE Digital Offer is being actively promoted to partners across the system. The RISE team have been connected to STSFT Primary Care CYP Mental Health Team to develop referral pathways. Work is also ongoing with Gateshead Council Education Team to identify clear needs of schools and develop a package of resources for distribution this academic year to support this.</p> <p><b>01/12/23</b> – Team discussions and networking of the RISE teams with both pilots above. Evaluation and report being shared and understanding of where the team fits within a wider system approach.</p> <p><b>15/01/24</b> – No further update.</p>
7	Development and roll out of 'The Little Book of Useful Stuff' – a codesigned health and wellbeing resource for teenagers			X						<p><b>03/10/23</b> – The development of the Teenage Resource "The Little Book of Useful Stuff" has been co-produced with professionals, children/young people and their families. The publication has been distributed across the Gateshead System</p>

Initiatives – Key deliverables (from Gateshead Place Plan)									Progress / Issues	
		23/24				24/25	25/26	27/28		28/29
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>to Schools, C&amp;YP groups, Primary Care, Pharmacies, A&amp;E WiCs, Family Hubs, 0-19 service, Mental Health Trust.</p> <p>The publication supports the Year 9 assemblies "A talk from your local GP" across our 11 secondary schools. The publication will be handed out to young people following these sessions.</p> <p>An electronic version of the publication is available on the Healthier Together website.</p> <p><b>01/12/23</b> – complete, continues to be well received across the Gateshead System.</p>
8	Deliver Masterclasses for health and education professionals in relation to Children and Young People's Asthma, Allergies, Diabetes and Epilepsy				X					<p><b>03/10/23</b> – The roll out of the Asthma and Allergies masterclasses have taken place. There are plans to record a session for this to be shared on annual basis across schools and primary care. Plans are also in place to roll out a Diabetes Masterclass November onwards.</p> <p><b>01/12/23</b> – Asthma and Allergies masterclasses complete (further additional work is planned to repeat a further session which can be recorded and viewed by</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>colleagues). Diabetes Masterclass planning underway with the aim to deliver to our schools in Q4. Epilepsy planning had been delayed due to the lack of a specialist nurse in the Trust. Recent time limited funding has been received by the Trust who have appointed a specialist nurse and discussions are to take place around a future masterclass when post holder is established in her role (Q2 – 24/25)</p> <p><b>15/01/24</b> – Meeting planned for 01.02.24 with Diabetic Specialist Nurses to discuss delivery of Masterclasses to all Gateshead Schools, expected to take place March 2024.</p> <p><b>21.02.24</b> – Dates for Masterclasses around Diabetes are planned for 27<sup>th</sup> March and 1<sup>st</sup> May 2024. The Specialist Nurses will upskill education staff and support them with queries and equipment for those children with type 1 diabetes. The session on 1<sup>st</sup> May will be recorded to allow schools who were unable to attend to also receive the training. The Diabetic Specialist Nurses also plan to attend the SENCO</p>

Initiatives – Key deliverables (from Gateshead Place Plan)									Progress / Issues	
		23/24				24/25	25/26	27/28		28/29
Item	Deliverable description	Q1	Q2	Q3	Q4					
									Network and 0-19 Professionals Forum to offer further information and support around this area.	
9	Design and deliver GP Kite Mark to improve accessibility for CYP				X				<p><b>03/10/23</b> – The GP Kitemark Children and Young People friendly practice has been developed by 7 local GP practices (mainly in South/Central PCN). A children and young person friendly kitemark accreditation has been developed to help practices become a children and young person friendly practice.</p> <p>The kitemark provides an accredited framework to support practices to develop processes and good practice. Practices have the opportunity to be accredited at Bronze, Silver or Gold level. Each level requires:</p> <ul style="list-style-type: none"> <li>• An individual lead to be identified to oversee the framework on behalf of the GP practice.</li> <li>• Individual lead to submit a portfolio of evidence against the framework to demonstrate achievement.</li> </ul>	

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>To support implementation of the children and young person friendly kitemark accreditation, a toolkit of templates, best practice guidelines and resources have been developed and will be stored on a dedicated page on TeamNet - Children and Young Person Friendly General Practice (<a href="http://clarity.co.uk">clarity.co.uk</a>) A panel made up of members of the children, young people and families team will review the evidence collated by each practice and award accreditation. Feedback will be given to allow practices to resubmit evidence within an agreed timescale.</p> <p>Accreditation will be valid for one year at which point practices will be expected to collate and submit new evidence to be reviewed.</p> <p><b>01/12/23</b> – The kitemark accreditation has been launched as part of the Practice Engagement Programme for Primary Care in Gateshead. All practices across Gateshead have signed up to work towards the accreditation.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p><b>21.02.24</b> – Practices have all received a visit to appraise them of expectations and evidence towards their accreditation. Practices now have until June 2024 to provide the evidence of progress, which will then be graded as bronze, silver or gold accreditation.</p>

Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
Objective 1	Increase accessibility to SEND materials.				X					<p><b>01/12/23</b> – Joint work between ICB/LA and parent carers and young people has taken place. Young Person View video produced – ‘How having an Education Health Care Plan (EHCP) can help you’. A second video has been produced on EHCPs on getting health professionals onboard as well as a third video on getting parent and carers on board.</p>



Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/2 5	25/2 6	27/2 8	28/2 9	
Item	Deliverable description	Q1	Q2	Q3	Q4					
	<p>SEND Training and Awareness sessions developed and rolled out for professionals across Health.</p> <p>Young Persons hub to be developed on the SEND local offer site.</p> <p>Joint Gateshead Place SEND newsletter to be developed.</p>									<p>Let's Talk SEND video has also been co-produced with input from Parent/Carers, Young People, Education/Schools and Health.</p> <p><b>01/12/23</b> – Training packages are established and being rolled out to professionals across the Health system, training delivered to CNTW, SALT, Bladder and Bowel professionals and Paediatricians.</p> <p><b>01/12/23</b> – new site developed and co-produced with Young People, site is now live on the local offer.</p> <p><b>01/12/23</b> – newsletter now up and running with regular quarterly updates.</p>
<b>Objective 3</b>	<p>Address with waiting times for SALT to 18 weeks or under.</p> <p>Upskilling workforce in SALT strategies.</p>									<p><b>01/12/23</b> – Trust as at Q3 reporting no child or young person is waiting longer than 18 weeks from referral to assessment.</p> <p><b>01/12/23</b> – Plan in place to deliver ELKAN training to our primary and secondary schools.</p> <p><b>16/01/24</b> – SEND Training and awareness sessions have been delivered to all health providers in Gateshead during</p>

Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>November/December - support with Writing Good Health Advice and Writing Good Outcomes for Education Health and Care Plans. Further roll-out of training will take place in April, May, October and November as part of annual offer to all Health Staff and all Gateshead Early Years settings and Schools.</p> <p><b>21.02.24</b> – Funding has now been approved via a Direct Award (Local Authority) and Training by Elklan is planned to commence in April 2024.</p>

Risks	Mitigations
SALT training for Gateshead schools has been delayed.	LA exploring the possibility of a direct award to fund ELKAN training using section 256 funding. Direct award complete (19/2/24).

## Key issues requiring support from the system during 2023/24?

- Pressures on waiting times for emotional mental health and wellbeing services.
- Pressures on waiting times for Speech and Language therapy services.
- Support to meet the needs of those Children and young people in alternative provision.

**Gateshead Place Plan Priority / Enabler:**

**Priority 2: Better Health & Care Services – developing Integrated Neighbourhood Teams in line with Next steps for integrating primary care: Fuller Stocktake report (2022) recommendations**

**System Sponsor(s): Dale Owens, Lynn Wilson Sarah Gorman, Joanna Clarke**

**Lead Officer(s): Neil Bunney, Ros Goode**

**Objectives:**

**Objective 1:** To develop a single system-wide approach to managing integrated urgent care to guarantee same-day care for patients and a more sustainable model for practices and providing people with more choice about how they access care and support to ensure patients have good experience of access to services and there is equity for all.

**Objective 2:** To assist systems with integration of primary and urgent care access, specifically looking at the role of NHS 111, and improving access to pharmacy, dentistry, optometry, and audiology.

**Objective 3:** Enable all PCNs to evolve into integrated neighbourhood teams (recognising that this may look different in each area) by building on already existing models such as Discharge to Assess, UTC's, Mental Health Crisis response and the new Community Diagnostic Centre and through the development of co-located Multi-Disciplinary Teams (MDT's) leading to improved patient journeys, joined up systems and patient centred personalised care.

**Objective 4:** Work alongside local people and communities in the planning and implementation process of the actions set out above, ensuring that these plans are appropriately tailored to local needs and preferences, including that of our children and young people; people with a learning disability; autistic people; and demographic and cultural factors which build on the positive work already underway with HAREF, Labriut, Connected Voice and Jewish Community Council.

<b>Goals (from Gateshead Place Plan)</b>				
	<b>Description of Goal: update October 2023</b>	<b>Where are you now?</b>	<b>What is the target?</b>	<b>When do you aim to get there?</b>
<b>Goal 1</b>	Support partnership in development of locality working, integrated neighbourhood teams and community led support	Reviewing and planning	Develop integrated ways of working	End 2024/5
<b>Goal 2</b>	Meet 2 hr urgent community response	70%	Above 70%	Maintain standard
<b>Goal 3</b>	Recovery Plan and targets in place for UEC	To be determined	To be determined	Target dates to be set as part of recovery plan
<b>Goal 4</b>	Meet faster diagnosis standard for Cancer	62 day waits across all specialities	75% within 28 days	To be determined
<b>Goal 5</b>	Delivery Plan for Recovering Access to Primary Care	To be determined when PCN capacity and access plans are submitted	As previous	Plan in place for each PCN by 30 June

**How key initiatives support Gateshead’s Health & Wellbeing Strategy ‘Good Jobs, Homes, Health & Friends’ and the NENC Integrated Care Strategy ‘Better health and wellbeing for all’**

Working together from a partnership and community development approach should take into account the wider determinants of health and can build upon the work already established in the community with local residents and populations.

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
1	Monitor the Network DES requirements and review the PCN Maturity Matrix		X							<p><b>17/10/23</b> – Summary of all PCN guidance provided to PCNs. Primary Care team monitoring the requirements and implementation of the PCN Network DES. Updates at PCN strategy and individual PCN meetings.</p> <p><b>01/12/23</b> – Continuing to monitor the Network DES requirements and reminding PCNs/Practices when returns are due.</p> <p>To support the implementation of the Health Inequality contractual requirements the delivery team re-instated the Health Inequality monthly PCN meetings. There is one representative from each PCN, key external partners and a GP with HI special interest. There are 3 aims of the meetings are:</p> <ul style="list-style-type: none"> <li>- To review the HI contractual requirements and offer peer support for PCNs to achieve</li> <li>- Collate the current HI work across Gateshead to share with the system, share success and learnings</li> <li>- Agree a collaborative approach to an unmet HI area in Gateshead</li> </ul>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
2	Establish INT/CLS steering group		X							<p><b>17/10/23</b> – Group has met x3 and ToR agreed to extend membership. Operational group to start w/c 16 October.</p> <p><b>01/12/23</b> – See key deliverable 13 below for actions from the group.</p> <p><b>15/01/24</b> – Have connected Alternative to Crisis, CYP Pathway and OPMH workstreams to be part of the INT project.</p>
3	Partners to work with NDTI to establish baseline and plan for community led support			X						<p><b>17/10/23</b> – Procurement completion to start end October.</p> <p><b>23/02/24</b> – NDTI CLS project has commenced and operational group set up.</p>
4	Evaluate current initiatives and models and develop proposals for expansion/ development of pharmacy, dentistry, optometry and audiology				X					<p><b>02/11/23</b> – The ICB Transformation Team are responsible for Pharmacy, Dentistry and Optometry. A recovery plan is in place for Dentistry. Work is ongoing with the Trust and AQP contract holder regarding an evaluation of audiology in relation to referrals/wait lists.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
5	Work with Trusts and partners to improve data collection and reporting especially in relation to workforce and population data to ensure greater efficiency and targeting of resources.				X					<p><b>02/11/23</b> – Working with the NECS BI team on reviewing existing data reports and putting in place requirements for monitoring on existing contracts.</p> <p><b>15/01/24</b> – Working with CNTW to develop a CYP/SPA dashboard that is user friendly for system partners.</p>
6	Develop a data sharing agreement across anchor organisations and relevant partners to enable updates to patient records and real time viewing (adopt national template if available)				x					<p><b>19/2/24</b> – Remove as national data sharing guidance has not progressed.</p>
7	Appraisal of UTC's and wider UEC model across Gateshead linking in CMHT to				X					<p><b>17/10/23</b> – After the ICB visit to QE ED and SDEC in the summer (by Robin Hudson &amp; Gill Carlton), Mark Dale and his team pulled a proposal together to look at expanding the opening hours of UTC until midnight to</p>



Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
	explore opportunities to develop a single system-wide approach to managing integrated urgent care to guarantee same-day care for patients and a more sustainable model for practices									take pressure away from ED in line with some of the national recommendations for UTCs. These proposals and costing for the additional staff hours to support this has been shared with ICB colleagues for comment. <b>15/01/24</b> – No further update.
8	Identify opportunities to streamline services and improve access, including e-consult, self-service options, user friendly information and processes				X					<p><b>17/10/23</b> – Gateshead Primary Care Access Recovery Plan developed from the individual PCN meetings and action plans submitted. Funding application relative to actions submitted, awaiting outcomes from NHSE.</p> <p><b>01/12/23</b> – Funding process was changed and individual applications did not progress. A wider approach was agreed where there was overlap in requirements across the ICB. Awaiting the NHSE approved supplier/digital offer which is due in Jan 24 to progress action plans.</p> <p>A key area of the Primary Care Access Recovery Plan - (PCARP) was for PCNs to look at improving access. This included digital e.g. e-consult, use of NHS app. All PCNs developed a comprehensive action plan to</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										review and improve access and will report on results at the end of March 2024.
9	To build on the virtual wards offer in Gateshead to deliver on from the national and local priorities around discharge and hospital avoidance and system resilience			X						<p><b>17/10/23</b> – The virtual frailty and respiratory wards are now in place. Gateshead has capacity for 50 patients in all of our virtual wards over winter 2023/24.</p> <p><b>15/01/24</b> – Have had an initial conversation with the VW team to see how the teams can link to community partners.</p>
10	Service development and improvement of Community Health Services				X	X				<p><b>17/10/23</b> – Community Services focused transformation on podiatry, SALT and OT taking place currently. Significant waiting list improvements.</p>
11	Promote the UCR service with all people across the Gateshead system including			X						<p><b>17/10/23</b> – Promotional video and materials circulated: <a href="https://www.gatesheadhealth.nhs.uk/services/rapid-response-team/">https://www.gatesheadhealth.nhs.uk/services/rapid-response-team/</a></p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
	primary and secondary care									
12	Review Older Peoples MH Crisis Pathway and develop recommendations to improve the offer across Gateshead			X						<p><b>17/10/23</b> – Review underway and presented to the Committee, to complete end December.</p> <p><b>15/01/24</b> – Draft delivery plan and Dementia strategy to be further developed with partners and recommendations to come to committee March 2024.</p>

Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
13	Establish and take forward an Operational Group for the INT pilot in East Gateshead			X						<p><b>01/12/23</b> – Operational Group for the INT pilot in East Gateshead have met twice since forming.</p>

Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/2 5	25/2 6	27/2 8	28/2 9	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>After agreeing the purpose of the group, the first task was to agree where we should start and the key focus areas.</p> <p>The key ingredient to delivering this way of working is leadership – fostering an improvement culture and a safe environment for people to learn and experiment.</p> <p>Listening to our community:</p> <ul style="list-style-type: none"> <li>• Appreciative inquiry: strengths-based change approach</li> <li>• Embark on an intentional listening exercise: community steering groups, PPG's and HOPE network</li> </ul> <p>Wellbeing Team:</p> <ul style="list-style-type: none"> <li>• Decide who needs to be involved?</li> <li>• How often should they meet?</li> <li>• Additional co-location?</li> <li>• Could we extend the 'drop in' sessions?</li> <li>• How can we integrate active travel?</li> <li>• Following example of menopause cafes, are there other clinical/wellbeing sessions that we could develop?</li> </ul> <p>Children, Young People and Families</p>

Initiatives – Other Key System Deliverables Linked to this Priority Area										Progress / Issues
		23/24				24/2 5	25/2 6	27/2 8	28/2 9	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<ul style="list-style-type: none"> <li>• How do we ensure all our teams and services are working together?</li> <li>• Can we pilot some of the learning from the CYP pathway discussions?</li> <li>• Can we try something new at a local level?</li> <li>• How can we support families while they are waiting for clinical interventions?</li> </ul> <p>Communication</p> <ul style="list-style-type: none"> <li>• Building relationships between services</li> <li>• Communications between services</li> <li>• Communications with the community: <ul style="list-style-type: none"> <li>– Health and Wellbeing Magazine?</li> <li>– Clear branding around buildings where people can get help?</li> <li>– Social Media presence</li> </ul> </li> </ul>

Risks	Mitigations
ICB funding	Some developments depending upon additional funding e.g. UTC extended hours.

**Key issues requiring support from the system during 2023/24?**

--

**Gateshead Place Plan Priority / Enabler:**

**Priority 3: Fairer outcomes for All**

**System Sponsor(s): Louise Sweeney, Teresa Graham, Kirsty Sprudd**

**Lead Officer(s):** Julia Sharp, Emma Gibson, Joanna Clark

**Objectives:**

**Objective 1:** Reducing the harms from alcohol, substance misuse and smoking across Gateshead.

**Objective 2:** Promoting healthy weight and active lives to achieve an overall reduction in those people who are clinically obese, and

**Objective 3** Improve the experience of people when waiting for planned operations.

**Objective 4:** To work towards achieving the Core20Plus5 targets for adults and children over the next 5 years & fully participate in Deep End Network (Chopwell).

**Goals (from Gateshead Place Plan)**

	Description of Goal: update October 2023	Where are you now?	What is the target?	When do you aim to get there?
<b>Goal 1</b>	Reduce smoking prevalence to less than 5%	11.1% of adults 18+ smoking in Gateshead	Below 5% of adults 18+ smoking in Gateshead	2030

<b>Goal 2</b>	Support increased levels of physical activity in the Gateshead community	63.9% of adults physically active in Gateshead	Align with the national average of 67.3% of adults physically active	2030
<b>Goal 3</b>	Sustain national targets for SMI Health Checks	60%	60%	2023/4 with figures sustained or exceeded annually
<b>Goal 4</b>	Achieve Core20 Plus% targets for adults and children	Current baseline to be established for all areas	Align with national targets	

**How key initiatives support Gateshead’s Health & Wellbeing Strategy ‘Good Jobs, Homes, Health & Friends’ and the NENC Integrated Care Strategy ‘Better health and wellbeing for all’**

This priority area ‘Fairer outcomes for All’ is at the heart of Gateshead’s Health and Wellbeing Strategy and support its policy objectives. In particular, the four objectives and goals for children and adults under this priority area support the H&W strategy’s policy objective to strengthen the role and impact of ill health prevention.



Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
1	Progress the recommendations from the Dame Carole Black Review on substance misuse harms utilising the Supplementary Substance Misuse Treatment and Recovery Grant (SSMTRG) with proposals for use agreed by the Office for Health Improvement and Disparities (OHID).					X				<p><b>17/10/23</b> – Combatting drugs partnership in place for the Northumbria footprint which includes system partners.</p> <p>Needs assessment drawn together to inform delivery plan.</p> <p>Work in development around how we can support increased referrals into recovery from healthcare services.</p> <p><b>01/03/24</b> – Partnership continues to meet and develops / actions the delivery plan for the partnership.</p> <p>LAs have been allocated the final year (Y3) of SSMTRG funding and have submitted proposals for the grant spend. The focus for Year 3 is on increasing numbers in treatment (in particular OCU's). LA SSMTRG plans have been presented at the Combatting Drugs Partnership for approval.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
2	Development of a Health Inequalities team based at QE hospital and working with those identified with multiple and complex needs to access health services back in the community. This work complements and is aligned to developments funded via the Supplementary Substance Misuse Treatment and Recovery Grant (SSMTRG).					X				<p><b>17/10/23</b> – Funding agreed along with time-frame for delivery.</p> <p>Developing the specification.</p> <p><b>01/03/24</b> – Work on the model is underway. Issues with the receipt of Y2 &amp; Y3 funding are being resolved.</p>
3	Strengthen the links between community and secondary care for both drugs and alcohol through Community Recovery Coordinator and Nurse posts working into the hospital to ensure interventions to support vulnerable dependant drinkers are robust.					X				<p><b>17/10/23</b> – Community Recovery Coordinator recruited, in post and beginning induction.</p> <p>Nurse post out to advert. Remit for this role being developed through the Gateshead Recovery Partnership.</p> <p>Gateshead Recovery Partnership are working together with Gateshead NHS Foundation Trust to develop opiate guidelines to strengthen and improve information sharing systems and</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>transitions between community and secondary care sites.</p> <p><b>01/03/24</b> – 2 x FTE Recovery Coordinators are now in post and working into the QE. They are focussing on patients who have unmet need for drugs and/or alcohol to begin the engagement and assessment process. The complex case nurse has been in post at Gateshead Recovery Partnership since January and will focus on providing interventions for service users with more complex need.</p> <p>The opiate guidelines are in final draft.</p>
<b>5</b>	Support Implementation of Gateshead’s Physical Activity Strategy through the Sector Led Improvement process supported by the regional physical activity collaboration programme in the North East.					<b>X</b>				<p><b>17/10/23</b> – Gateshead are participating in the regional programme.</p> <p>Initial SLI process for Gateshead planned and mapped.</p> <p>Next steps include leadership briefings and engagement, completion of toolkit and mapping, and workshop in November 2023.</p> <p><b>28/02/24</b> – SMT and Portfolio briefings attended to update on ‘system approach’ to</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>'Sector Led Improvement' (SLI) model for Physical activity.</p> <p>First SLI workshop held in Gateshead (face to face) on the 13th Dec supported by LGA and Active Partnership Rise. 47 attendees from 16 different organisations in Gateshead. The 5 SLI themes were - Active travel, Active urban design, Public education and mass media, Sport and recreation for All and Community wide Programmes.</p> <p>Next workshop on 'health care and physical activity' is being held with relevant stakeholder from across sectors on the 12<sup>th</sup> March.</p> <p>An education/school workshop is planned for the Spring. A Gateshead headteachers meeting was attended as part of the School Sport Partnership around how best to engage.</p> <p>The workshops and tools are being evaluated across the region to inform next steps.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
6	Support implementation of the Active Travel Social Prescribing Pilot, sharing and considering learning from this work across the system.				X					<p><b>17/10/23</b> – Active travel social prescribing team recruited and in place.</p> <p>Walk and Wheel brand and project launched.</p> <p>Walk and wheels team building relationships with stakeholders in Gateshead.</p> <p><b>28/02/24</b> – The programme is developing well (88 referrals to-date). Currently, 35 referrals active on the programme.</p> <p>The delivery model has been adapted as part of the pilot to focus on more group-based activities where appropriate.</p> <p>The winter months have been challenging – a winter walking programme has been established, including indoor walking sessions and led walks from all 15 GP surgeries in the pilot area.</p> <p>The active travel and Social Prescribing Board continue to meet quarterly to overview progress, informed by the operational working group.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
7	Work with PCNs to implement Health Inequality Leads					X				<b>17/10/23</b> – Health Inequality leads appointed in each PCN as part of the PCN DES. Health Inequality group to start meeting in November with representatives from Edberts House, Local Authority and PCN leads.
8	Implement learning from review of targeted work on hard to reach groups to maintain 60% target of SMI Healthchecks				X					<b>16/01/2024</b> There was funding in place in 2021/22 for practices to provide extra resources to undertake targeted work with hard-to-reach groups; however, funding is no longer available. There are processes in place to send the SMI healthchecks data to practices on a quarterly basis and remind practices about the benefit to SMI patients of having a flu and covid vaccination. In Gateshead, at the end of quarter 3 (December 2023), 62.2% of patients on the SMI register had received an annual physical health check. Practices are offered support from Clinical leads to review their processes, responds to any queries they have and to discuss individual hard to reach patients.  Support is also available from the NECS data team to help with ensuring correct

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>coding is used in EMIS and to run specific searches. Practices continue to record any reasonable adjustments a patient may require. Training has also taken place with social prescribing link workers to improve knowledge of the physical health problems that our SMI population faces and how the teams can support them access the physical health checks and to achieve their health goals.</p> <p>Practices also have access to resources which have been developed to help engage those with SMI and encourage them to accept the offer of a physical health check. We have worked with our local VSO providers to develop a bespoke patient information leaflet and a peer support service implemented with ReCoCo (the Recovery College) to help service users access appointments and provide support. We have been able to share our resources with local and regional partners and this has been well received.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
9	Provide additional investment targeted at vaccine inequalities which is being coordinated in partnership with the Public Health Team				X					<p><b>17/10/23</b> – Initial activity focused on supporting uptake of IPV within Jewish community in response to outbreak of pertussis.</p> <p>Re-engagement with primary care and VCS partners focussing on under vaccinated communities to include migrant and Jewish communities.</p> <p><b>16/01/2024</b> work has been undertaken with the orthodox Jewish community and primary care around uptake of the pertussis vaccine, with success. Some funding remains unallocated and further work with the Jewish community, primary care and CVS groups will ideally be completed before end March.</p>
10	Roll out PCN/School pilot for asthma and allergy review				X					<p><b>16/01/2024</b> – a review of asthma and allergy care for children and young people who were not brought, or who had not attended their GP practice for their annual review, which could lead to serious health complications was delivered in a local primary school. Project report produced by Shall. A further pilot is to be undertaken</p>



Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
										with Central South PCN and secondary school.
11	Roll out training to staff supported by The Beat Asthma Bundle of Care package				X					<b>16/01/2024</b> – A Gateshead primary school took part in the pilot roll out of The Beat Asthma Bundle of Care Package. The Child Health and Wellbeing Network have now shared all learning from the pilot with schools to sign up to the Beat Asthma Friendly Schools Accreditation. To support this initiative additional training has been offered/delivered to primary and secondary schools.
12	Disseminate learning from all Deep End Network workstream projects that have been delivered to maximise the benefit locally and use the findings from the evaluated projects to inform 2024/25 primary care activity.					X				<b>1/03/24</b> – Learning from Deep End Network workstream projects is being scheduled to be discussed by the Gateshead Cares System Board.
13	Increase Early Cancer diagnosis to 75% diagnosed at Stage 1 or 2 by 2028.								X	

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
14	Promote early intervention and prevention of asthma and allergies and respiratory illness in conjunction with Local Authority Housing Team through a Health Pilot focussed on increasing identification of damp and mould in Council housing, social housing and private lets.				X					19/2/24 – Direct referral from health to LA housing for damp and mould now in place to ensure rapid intervention (days) to health threatening conditions.
15	Implement 2 year allocation funding from the Paediatric Epilepsy Network North East and North Cumbria (PENNEC) for a 0.6 Band 6 Epilepsy Specialist Nurse (ESN) in Gateshead. Nurse in Gateshead with a view to being operational by Autumn 2023	X								17/10/23 – Agreement in place with QEFT Trust to accept funding from PENNEC to host an ESN as part of a pilot project to increase ESN across the North footprint. 16/01/24 – The Trust have recruited to the post and the applicant is working notice period before joining the Trust.

Risks	Mitigations

Key issues requiring support from the system during 2023/24?

**Gateshead Place Plan Priority / Enabler:**

**Priority 4: Longer and Healthier Lives – Mental Health, Learning Disability, Autism, Ageing Well**

**System Sponsor(s):** Anna English, Kirsty Sprudd

**Lead Officer(s):** Ang Kumar, Gail Balance, Barry Norman

<b>Objectives:</b>	<p><b>Objective 1:</b> Improve the community mental health offer across Gateshead for adults and older people.</p> <p><b>Objective 2:</b> Improve the experiences of people with a learning disability and autism in managing their health and improving the support to live independently in the community, reduce reliance on residential care and the length of inpatients stays.</p> <p><b>Objective 3:</b> Develop a new and improved integrated offer for residential care across the borough, which includes older people, working age adults and specialist services.</p> <p><b>Objective 4:</b> Develop an improved and sustainable integrated offer for homecare which supports better outcomes for our older people in Gateshead and system flow by enabling safe and timely discharge and progress with a 'home first' approach.</p>
--------------------	--

Goals (from Gateshead Place Plan)				
	Description of Goal: update October 2023	Where are you now?	What is the target?	When do you aim to get there?
<b>Goal 1</b>	Improve access to core community mental health services for adults and older adults for SMI	4745 as end of Qtr 3 2022/3	5000 for Newcastle/Gateshead	End Qtr 4 2023/4
<b>Goal 2</b>	Increase IAPT Access Target	15%	1836 (25% target)	End 2024/5

<b>Goal 3</b>	Monitor the recovery of Gateshead's dementia diagnosis rate to ensure it remains at 66.7% or above	77%	Above 66.7%	2023/4. Future years will align with national targets
<b>Goal 4</b>	Improve access to perinatal mental health services (8.6% target in 23/24)	350 as of end Qtr 3 2022/3	803 contacts Newcastle/Gateshead	End Qtr 4 2023/4
<b>Goal 5</b>	People aged over 14 on GP learning disability registers receive an annual health check and health action plan	84%	75%	2023/4. Future years will align with national targets.
<b>Goal 6</b>	An increase in the number of older people (65+) being supported at home after 10 weeks from being discharged from hospital who were on a Pathway 1 or 2 service	Baseline to be established	To be established	End 2023/4
<b>Goal 7</b>	A reduction in the number of falls which leads to emergency hospital admissions	Baseline to be established	To be established	End 2023/4

## How key initiatives support Gateshead's Health & Wellbeing Strategy 'Good Jobs, Homes, Health & Friends' and the NENC Integrated Care Strategy 'Better health and wellbeing for all'

The programmes of work under this priority area focus on transforming care for the benefit of local people and is consistent with the aim of the Health & Wellbeing Strategy to enable all children, young people and adults to maximise their capabilities and have control over their lives. The programme recognises that positive emotional health and wellbeing increases life expectancy, improves our quality of life, increases economic participation, improves educational attainment and facilitates positive social relationships.

A vibrant Home Care Market will indirectly support the Health and Care system to achieve better outcomes for people in the community.

A new model to deliver care home provision in Gateshead will enhance the quality of support for some of the most vulnerable adults, but also help shape how both residential and nursing care is developed and delivered over the next 10 years.

Gateshead's multiple and complex needs transformation initiative people@theheart will enable services to work more effectively and collaboratively which will keep the person at the centre by supporting the issues important to the person.

Working in a flexible and proactive way and by services working together will not only provide a better service and experience for people, but will also allow professionals to feel empowered and supported to do their jobs. This, in turn, will help Gateshead retain its skilled, experienced and knowable workforce.

Through this approach, we are able as a collective to support the aim to ensure a healthy standard of living for all and reduce the likelihood of people with MCN experiencing health inequalities.

With around 70% of people working in Care Homes living locally, a thriving Care Home Sector market will not only support those living in care homes, but also those who work into the sector.

Our future vision for both the Health and Social Care workforce will, overtime, see a shift of younger people looking to work in the sector and see career opportunities as they build the skills and experience of working in care.

Initiatives – Key deliverables (from Gateshead Place Plan)									Progress / Issues	
		23/24				24/25	25/26	27/28		28/29
Item	Deliverable description	Q1	Q2	Q3	Q4					
1	Develop integrated, workforce plans for the learning disability and autism workforce to support delivery of the objectives				X					<p><b>13/10/23</b> – Integrated workforce plan established.</p> <p><b>01/12/23</b> – Mapping currently being undertaken as part of CYP pathway work to review current workforce and identify training &amp; development needs. Information will be used to update workforce plan in Q4.</p> <p><b>15/01/24</b> – Learning Disability 3 year plan to be prioritised in Feb as meetings were stood down.</p> <p>Autism workstream – LA developing a new strategy which will be system-wide.</p> <p>Daisy Chain Hubs now in operation and have begun to deliver training courses to staff and parent/carers.</p> <p>Neurodevelopmental pathways work underway as part of the CYPMH Pathways work.</p> <p><b>23/02/24</b> – Proposal developed for neuro waiting list initiatives and expansion of Daisy Chain offer.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
2	Expansion of IAPT across Gateshead which includes greater alignment with PCNs and physical health.					X				<p><b>13/10/23</b> – Plan developed with Talking Therapies to increase awareness of the service offer and increase referrals, particularly from Primary Care into the service. Access figures indicate referrals are increasing. Talking Therapies Service is embedded into Mental Health Transformation Plans.</p> <p><b>01/12/23</b> – Work continues to promote uptake of talking therapies. Event held in November 2023 at the Metrocentre with 500 Gateshead residents engaged. Insight captured will be used alongside data analysis in Q4 to update development plan and specifically target communities where access is below target.</p> <p><b>15/01/24</b> Recovery action in place and partners connected to enable clearer pathway/referral development.</p>
3	Review and redesign of older persons MH pathway to: <ul style="list-style-type: none"> <li>• reduce reliance on inpatient beds and more support in the community</li> </ul>					X				<p><b>13/10/23</b> – Review of the Older Adults Mental Health Pathway is underway. Report to be brought to Joint Committee December 2023.</p>



Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
	ensure dementia diagnosis rate remains at 66.7%									<p>Work underway to develop a Dementia Strategy for Gateshead.</p> <p><b>01/12/23</b> – Work progressing. Dementia Strategy in development and will be finalised Q4.</p> <p><b>15/01/24</b> – System-wide mapping exercise completed, have met with partners from across the system to begin to develop a delivery action plan and Dementia Strategy.</p> <p><b>19/2/24</b> – Approval required via Trust Board.</p>
4	<p>Pilot non-clinical alternatives to supporting peoples mental health through a community grant scheme to:</p> <ul style="list-style-type: none"> <li>test out ideas and build an evidence base of what works</li> <li>build community capacity at a neighbourhood level</li> </ul> <p>inform future CMHT investment</p>				X					<p><b>13/10/23</b> – Community Grant Programme Launched with 30 applications approved. Evaluation framework in place to capture learning which will be used to inform future investment.</p> <p><b>01/12/23</b> – Evaluation report for Q1/2 produced December 2023 demonstrating impact of grant programme.</p> <p><b>15/01/24</b> – Evaluation of community grant schemes currently underway to determine outcomes.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
5	Scope development of a step up/down service in Gateshead for people with a learning disability or who are autistic to avoid inappropriate hospital admission and improve patient outcomes.					X				<p><b>17/10/23</b> – Started to scope out need; however, a piece of work is being looked at regionally under KO'B to look at feasibility of complex framework. Place represented in discussions and will revisit this action on conclusion of that work.</p> <p><b>01/12/23</b> – Still awaiting outcome of regional work.</p> <p><b>19/2/24</b> –To work with the MHLDA transformation ICB Directorate who will be the lead. PR informed.</p>
6	Maintain uptake of Annual Learning Disability Health Checks				X	X	X	X	X	<p><b>17/10/23</b> – On track.</p> <p><b>01/12/23</b> – On track.</p> <p><b>16/01/2024</b> – SEND team continue to promote the uptake of YP 14 plus Health Checks in primary care and have held TITO sessions as well as raising awareness via the Health Awareness school session and via schools' annual review of EHCPs. Uptake as at Nov 2023 was 42% for Gateshead (CY&amp;P only figure).</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
7	Improve the offer of pre and post diagnostic support for autistic people and their families/carers through the commissioning of an autism hub in Gateshead				X					<p><b>13/10/23</b> – Daisy Chain commissioned via Gateshead Council to launch 5 Autism Hubs across Gateshead. Alongside the physical Hubs, there is a digital offer and workforce development.</p> <p>The Hub Co-ordinator commenced work in October 2023 and expansion from the 1 to 5 hubs will commence November 2023.</p> <p><b>01/12/23</b> – 5 Multi-Agency Drop-In Hubs have been launched. Daisy Chain have also commenced delivery of parent/ carer training sessions. Workforce training will commence Q4.</p> <p><b>15/01/24</b> – Links are being made with system partners.</p> <p><b>19/2/24</b> Complete, hubs established - to evaluate 2024/25.</p>
8	Improve access to Alternative to Crisis services which includes provision of crisis safe haven space for individuals in crisis but who do not require immediate clinical input				X					<p><b>13/10/23</b> – Mind Act Service has been maintained in Gateshead to provide a telephone support offer 7 days per week.</p> <p>Work is currently underway with providers to launch a safe haven hub to operate Fri-</p>

Initiatives – Key deliverables (from Gateshead Place Plan)									Progress / Issues	
		23/24				24/25	25/26	27/28		28/29
Item	Deliverable description	Q1	Q2	Q3	Q4					
										<p>Sundays before the end of the financial year.</p> <p><b>01/12/23</b> – Safe Haven proposals in development. Budget envelope identified by ICB and will be progressed through ICB financial control processes in Q4.</p> <p><b>15/01/24</b> – Developing a A2C model that will aim to join up partners to deliver a more streamlined service and response.</p> <p><b>19/2/24</b> – Report to ICB financial control process to reinvest for new agreed model.</p>
9	A Hospital Discharge Service for Gateshead needs to be agreed for the next two financial years based on the resources available					X				<p><b>19/2/24</b> – Discharge coordinator and discharge team appointed. Very little delay in discharge process and BCF investment into Home Care, reablement and PIC services.</p>
10	Develop and procure a new Home Care model for Gateshead in conjunction with the Local Authority and system partners				X					<p><b>13/10/23</b> – Work is progressing with system colleagues to develop a joint approach.</p> <p><b>19/2/24</b> – As for deliverable 9 above, BCF investment has improved service and delays are minimal, if any.</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
11	Improve recruitment and retention of the Health & Social Care Workforce through development of workforce hub				X					<p><b>17/10/23</b> – Hub now up and running. Successful events have taken place over the summer to take a proactive approach to recruitment including summer school for young people interested in a career in health and social care.</p> <p><b>19/2/24</b> – ICB reviewing workforce hub and V4M.</p>
12	New Promoting Independence Centre in the Autumn 2023 to replace the existing 2 small homes.				X					<p><b>17/10/23</b> – There has been a delay to completion of the centre which is now scheduled to open.</p> <p><b>20/11/23</b> – Arrangements in place for GP and pharmacy cover until end March 2024.</p> <p><b>19/2/24</b> – Planned to open in March 2024.</p>
13	Development of overnight community support service to support people with both planned and unplanned overnight needs for those with long-term needs.					X				<p><b>19/2/24</b> – There are overnight services for known conditions that will require an overnight visit in the form of Rapid Response and Hospice @ Home.</p>
14	Develop and procure a joint Health & Social Care					X				<p><b>17/10/23</b> – The LA is developing an options paper and project plan for the ICB</p>

Initiatives – Key deliverables (from Gateshead Place Plan)										Progress / Issues
		23/24				24/25	25/26	27/28	28/29	
Item	Deliverable description	Q1	Q2	Q3	Q4					
	Residential & Nursing Care Contracts for Adults.									to consider. A working group has been set up as of October 2023. <b>15/01/24</b> – Working group developed to look at a new joint contract, specification and fee model for Older adults and working age adults. Regional work on CHC to be linked back to the Residential Care project. <b>19/2/24</b> – Review work by LA has commenced.
<b>15</b>	The EHCH DES & our local DES Plus will support a reduction in admissions into hospital for people in permanent long-term residential/nursing care through ensuring proactive support from Primary Care and Community Nurses				X					<b>19/2/24</b> – Part of the DES and community contract.

Risks	Mitigations
<p>Implementation of Right Person Right Care by Northumbria Police could potentially put additional pressures onto the mental health system.</p>	<p>Alternative to Crisis Model being developed as an exit route. Work being undertaken with partners to ensure onward referral routes to Gateshead services, including STSFT Primary Care Mental Health Team, PCN Mental Health Practitioners, CBC Mental Health Practitioner and Mind Telephone Support Line are known by partners.</p> <p>Northumbria Police Control Room Mental Health Support pilot will provide mental health expertise to provide de-escalation to specific calls 7 days per week 2pm-10pm. Onward referral routes to STSFT Primary Care Mental Health Team currently being finalised.</p>

### Key issues requiring support from the system during 2023/24?

<p>Mental Health Transformation:</p> <ul style="list-style-type: none"> <li>Continued Leadership to drive forward system working and reduce siloed working.</li> <li>Interoperability continues to be a major challenge as system partners all utilise different systems which cannot interact. Support is required to address this across the system.</li> </ul> <p>Home Care:</p> <ul style="list-style-type: none"> <li>Resources from ICB to support procurement activity (design and evaluation).</li> <li>Consideration of available funding to support investment in the market.</li> </ul> <p>Care Homes:</p> <ul style="list-style-type: none"> <li>Nursing Care – capacity may become a challenge.</li> </ul>
---

- Investment is likely needed for complex care, including Continuing Health Care placements due to the added cost pressures being faced by the sector (following results of FCOC).
- Case Management support across both CHC and LA to support with desk-top reviews as and when needed for placements, particularly in working age care homes.

MCN (people@theheart):

- Support for data Sharing to allow delivery of the Programme.
- Collaboration of stakeholders both for delivery of work streams and embedding changes within services.
- Communication around emerging services or projects.
- Support for potential continuation of the Programme.